

Newsletter



Issue 14a Spring/Summer 2015

Welcome to the next edition of our practice newsletter. As well as keeping you informed of any changes happening at the practice, there is also some helpful information on some of the services we offer.

Sturminster Dental Care

After over 70 years of trading, The Old Malt House Dental Practice finally closed its doors for the final time on 6th March 2015.

The day was a mixture of emotions; sadness at leaving The Old Malt House which has been a huge part of our lives for so long, but also the anticipation and excitement of finally moving into our brand new practice!

After an 18 week programme of building works to transform the first floor of The Creamery from an empty space into a state-of-the-art four surgery dental practice, "Sturminster Dental Care" finally opened for business on 10th March.

What has been 3 years in the planning has finally come to fruition, and the whole team are delighted to be in our new premises, and we look forward to welcoming you all to the new practice!

In the last 3 years we have carefully planned our practice, trying to incorporate all of our ideas into a premises that not only meets "best practice" criteria for all of our regulatory bodies and addressed the issues raised by our patients in our regular patient feedback programme, but one that also gave us the space to grow. We spent many hours designing a practice that will work for us for years to come, down to the finest detail.

With "patient care" in the forefront of the whole design process, the first floor of The Creamery has been transformed from an empty space into a bright, spacious, modern practice.

The four surgeries are all equipped with the latest technologies; there is a specialist decontamination room for the cleaning and sterilisation of the dental equipment, and a designated x-ray room.

The large spacious waiting areas have been designed to enhance the overall patient experience and to make your visits as pleasant as possible. The more central location within the town makes the practice more accessible and with better parking facilities we hope that the new practice will meet with your approval!



The Creamery before building work began



We, the team at Sturminster Dental Care are always looking for new ways to enhance the patient experience, and are committed to providing our patients with the latest and best advances in dentistry. We are delighted to be able to offer our patients a new “pain-free” system for delivering dental anaesthetic.

“The Wand” is an innovative piece of dental equipment that has been developed to replace the traditional syringe in dentistry. This new, computerised anaesthetic delivery system allows almost pain free “numbing up” which makes for a more comfortable and pleasant experience.

The wand uses a small hand piece that looks like a pen that delivers anaesthesia in a slow comfortable manner. It also allows the dentist to target the anaesthetic more specifically meaning that you don’t leave the surgery with numb cheeks, lips or tongue and can return to your normal routine immediately. More information on The Wand can be found at www.painfreedentistry.uk.com or by visiting our website at www.sturminsterdentalcare.co.uk.



Book Appointments On-Line

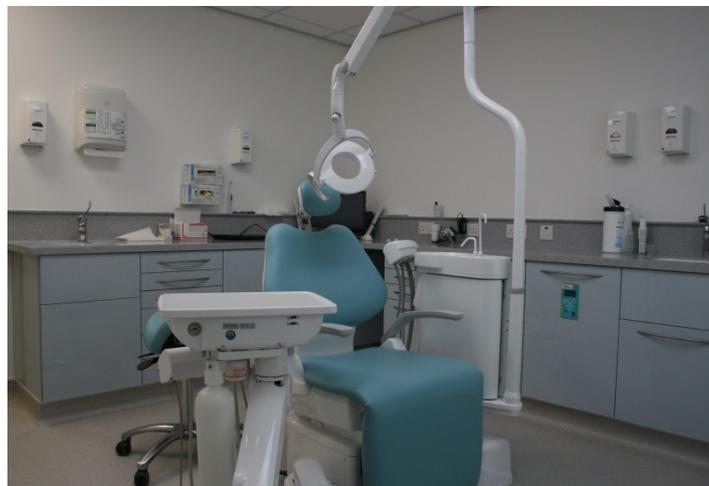
We have also recently introduced an “on-line” booking system, which allows you to book, cancel or re-arrange some of your routine appointments directly from our website. While we would continue to encourage patients to contact the practice by telephone for emergency appointments, this new service will enable patients to book their routine appointments at times when the practice is closed.

For existing patients who would like to register for this service, simply visit our website at www.sturminsterdentalcare.co.uk and click on “book online” and follow the instructions for “existing patients”.

Alternatively, give your e-mail address to one of our receptionists, and an e-mail will automatically be sent to you, with instructions on how to access the service.

New patients can also register as a patient at the practice using this service.

As part of the on-line booking system, you will also be invited to leave feedback after your visit. Your feedback is important to us in helping us to improve the service we offer, however, if you prefer not to receive these feedback e-mails, you can opt out by un-subscribing at any time.



The transformation is complete!

New Technology

Many people don’t look forward to visiting their dentist. In fact dental anxiety or dental phobia is very common. A recent survey by the British Dental Health Foundation revealed that 36% of people who didn't see a dentist regularly said that fear was the main reason. A common fear is dental injections, or needles in general.